

STEP 1: FILL OUT THIS FORM

Fill in the details of your repair below.

STEP 2: PACK IT UP

Include this form and any proof of purchase with your repair item(s).

STEP 3: SHIP IT OUT*

Send your package to a Patagonia Retail Location. Visit our Store Locator at patagonia.ca/ourstores to find a location nearest you.



We guarantee everything we make. If you are not satisfied with one of our products at the time you receive it, or if one of our products does not perform to your satisfaction, return it to the store you bought it from or to Patagonia for a repair, replacement or refund. Damage due to wear and tear will be repaired at a reasonable charge.

CUSTOMER INFORMATION

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First Name Last Name

.....

Street Address

.....

City State/Province Postal Code

.....

Email Phone

Mailing Address (if different from above)

.....

Street Address

.....

City State/Province Postal Code

REPAIR ITEM DETAILS 1

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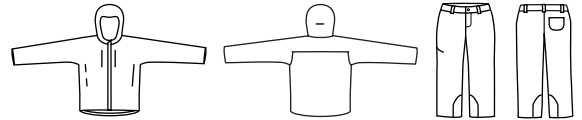
Style (if known) Size Color

.....

Item Description **Order Number (if known)

Please describe the problem you would like repaired:

Please mark an **X** for where repair is needed:



In the event that we are not able to match repair materials to your garment, we will use the next closest color.

We do our best, but sometimes we can't repair your gear. Please select what you would like us to do if we cannot repair your item:

I would like my item back without the repair.

Please recycle my item and give me a merchandise credit.**

REPAIR ITEM DETAILS 2

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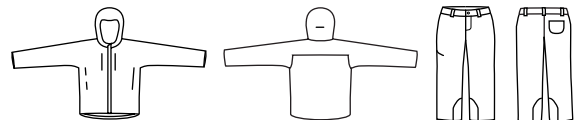
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PLEASE NOTE: Repair times vary frequently throughout the year; please visit us online to view current turn times.

By law, and by common decency, garments sent in for repair must be clean; please wash before mailing. For any billing needs we will contact you via email or phone using the information you provided above.

* Please ship your package with a carrier that can provide tracking and insurance as Patagonia is not responsible for lost packages.

** If you do not have a Patagonia order number or proof of purchase, you will be issued a merchandise credit for the last sale price of the item(s).